



Health & Sanitation Standards

LAST UPDATED: JUNE 2020





Your Health & Safety is Everything

Global DMC Partners (GDP) is here to help as we all get back to meetings under this new normal. Our priority is helping you to ensure your clients, attendees and stakeholders that one can safely and effectively meet together in person.

We've worked with our DMCs and our Customers to put in place new standards and protocols that our DMCs around the world can provide, as needed, as it relates to providing you with a clean, safe and comfortable experience for your upcoming programs.

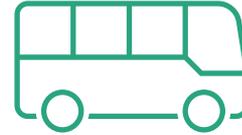
This is meant to be a roadmap of what GDP DMCs can offer and should be used as a starting point for discussions for building a personalized health and sanitation plan for your program. The DMCs can provide additional specifics regarding the legal requirements as well as what additional safety and sanitation measures they can implement to best meet your needs in their destination.

As in any crisis management situation the DMC's role is to support and help the planner execute their policies and procedures. This will be a discussion between the DMC and planner and the action plan will be shared with all involved vendors prior to the start of the program.

All GDP DMCs Will...



Follow at a minimum all local
State/Country ordinances



Work with vendors that meet
their health, safety and
sanitation requirements



Work with clients to implement
their specific requirements (within
legal limits and abilities) as it
relates to cleanliness and
sanitation as best they can



Have a health and safety
plan in place with all
vendors to ensure
compliance



Provide clients with their Health
and Safety plan, which includes
details on their vendors health
and safety protocols and
processes

DMC Employee & Onsite Staff Management



- ✓ Staff and onsite staff manuals will be updated with additional detailed health and sanitation policies
- ✓ Ongoing training will be provided for all employees and onsite staff regarding the updated health and sanitation policies
- ✓ DMCs will update their policies and procedures as changes develop with local laws and update clients accordingly
- ✓ All employees will take all reasonable precautions to ensure a safe environment
- ✓ If requested by the client, all staff and employees will wear masks on all programs and site visits following local laws
- ✓ All DMC employees and staff will take their temperature during program and site visit operations

Transportation

- ✓ DMCs will work with vendors that have strict sanitation protocols in place
- ✓ If requested, transportation proposals will provide reduced capacity options for buses and sedans.
- ✓ Group loading will be staggered
- ✓ Vehicles will be sanitized before and after use
- ✓ Where available and if requested, DMCs can provide vehicles with seat dividers



Catering/Restaurants



- ✓ All food and serving preparation will follow socially distant safety guidelines
- ✓ Menus will be updated to include alternatives to buffets/self serviced options such as boxed options and single serve options
- ✓ If buffets are used, they will follow safe guidelines such as having sneeze guards, not being self-served, etc.
- ✓ All servers will wear masks if required by client
- ✓ All seating arrangements will take into account socially distant guidelines
- ✓ DMCs will offer more outdoor seating options where appropriate
- ✓ Extra sanitation measures will be provided if required such as paper menus, pre-packaged and individualized serving utensils, etc.
- ✓ Only restaurants that are following socially distant guidelines will be proposed

Meeting Room Sets

- ✓ DMCs will provide updated floor plans to take into account the latest socially distant requirements
- ✓ DMCs will stagger registration and provide barriers between registration stations as needed
- ✓ DMCs will advise of the most appropriate flow options to follow socially distant guidelines
- ✓ Different furniture and layout options will be provided
- ✓ If required, electronic vs paper waivers and registration form options can be provided



Hotel & Venues



DMCs will recommend and work with hotels and venues that abide by appropriate health and sanitation protocols



DMCs will recommend venues that offer socially distancing options



DMCs will propose venues that provide touchless solutions

Tours/Activities



All tours and activities will be adjusted to meet socially distant requirements



All tour guides will use safe and appropriate socially distant practices



Client Offerings

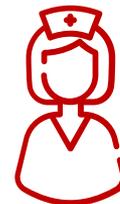
All DMCs will be able to propose and provide pricing on the following items as needed:



Hand Sanitizers
(individual or Stations)



Temperature Check
Equipment



Onsite Medical Staff



Masks
(Plain or Logo'd)



Gloves



COVID-19 Testing
Options/Availability



About Us

Global DMC Partners is the largest global network of independent destination management companies (DMCs) and Sales Advisors offering meeting professionals one worldwide solution for total event success. Our network has exclusive partnerships with more than 65 DMCs that represent over 500 destinations around the world. Each DMC provides an unparalleled level of creativity and commitment to clients by promising to deliver one-of-a-kind programs under a singular standard of excellence. Thanks to a global team with decades of experience and a passion for the industry, clients can centralize everything from DMC communication to DMC spend through one dedicated Global DMC Sales Advisor.

For more information, including a complete listing of destinations in our network, please reach out to your GDP Sales Advisor or visit us online at www.globaldmcpartners.com